

Diploma in Hotel Management

Programme Overview:

Malaysia's hospitality industry is experiencing healthy growth in hotel openings and hospitality-related services through the steady flow of business travellers, tourists and popularity as a destination of MICE (Meeting, Incentives, Conventions and Exhibitions). As a result, ample of employment opportunities are available in hotels, resorts, restaurants and airlines. This programme is designed to provide students with comprehensive operational and technical skills for successful careers in the hospitality industry. Special emphasis is placed on the hospitality operations, customer skills, communication, and cultural diversity. Hence, students will be given learning opportunities that combines theory and practical where they exercise their skills and gain deep insight knowledge in a hospitality simulated environment.

Duration and Offered In:

2 Years - JH N/811/4/0207 | SB N/811/4/0220

MER:

Minimum Entry Requirement for Diploma Programmes ([PDF](#))

Career Prospects:

- Hotels
- Resorts
- Restaurants
- Airlines
- Cruise Line
- Event Companies

Academic Progression

Graduates may be admitted into Year 2 of:

- Bachelor of Hospitality and Catering Management (Honours)
- Bachelor of Hospitality Management (Honours)(Entry into Year 1 Semester 3)

Programme Outline:

- Economics for Hospitality Industry
- Introduction to Hospitality Industry
- Marketing for Hospitality Management
- Introduction to Information Technology
- Food and Beverage Management

- Food Preparation I (Practicum)
- Hospitality Accounting
- Food and Beverage Cost Control
- Hotel Management and Operations
- Food Preparation II (Practicum)

- Restaurant Management
- Housekeeping Management
- Front Office Management
- Principles of Management & Human Resource
- Hospitality Law
- Principles of Service Marketing & Management
- Baking and Pastry
- Industrial Attachment
- Maintenance & Engineering Systems
- Kitchen Management & Sanitation

Language, Mata Pelajaran Pengajian Umum (MPU) and Co-curricular Courses:

- English Language, Social & Work Etiquette, Pengajian Malaysia 2, Bahasa Kebangsaan A, French Language I / Japanese Language I / Korean Language I, English for Communication, French Language II / Japanese Language II / Korean Language II, English for IELTS, Civic Consciousness and Volunteerism, Co-curricular

*Co-Curricular Courses can be taken in any long semester of the study.